



The Brudenell Social Club welcome deaf and disabled customers to the venue.

Venue Access

Brudenell Social Club has step free access from the entrance through to both event rooms. There is also a newly installed accessible toilet, which is accessed via a RADAR key.

Bookable Access Facilities + How to Apply

- **Personal Assistant tickets**

We offer a Personal Assistant ticket to any customer who may not be able to attend a show without the support of a PA and has already purchased their own valid ticket. If you require a PA ticket, please give us an email to discuss your requirements. We will then confirm this ticket via email. You will be asked to provide evidence for the PA ticket to be issued in the form of a scan of a PIP/DLA letter, a blue badge, access card etc alongside proof of a valid ticket for the show in question.

- **Accessible viewing area**

If you require use of a viewing area and/or a seat, please let us know in advance, to ensure we are aware of your access needs. Please note, we do not have a designated viewing platform, but have multiple accessible viewing points in both event rooms which we're happy to reserve.

- **Accessible parking**

There is parking available at Brudenell Social Club. We do not have specific accessible parking bays.

Travel Guide and Arrival Guide

Taxis can drop customers off within our car park, right outside our front door. Our nearest train station is Burley Park, which is 850 metres away. Leeds Station is also nearby, at 3080 metres away. Our nearest bus stop is 120 metres away from our front door, and is served by the 56 route to and from Leeds City Centre/train station

The Brudenell is open from 12pm, and the gig rooms tend to open from 7:30pm as standard, door time is usually printed on the ticket.

If you require early entrance into the venue as part of your access requirements, we can make these arrangements but must be informed prior to the event.

Toilets

At the Brudenell we have one accessible toilet, which is situated 30 metres from the main room viewing area and 16 metres from the Community room viewing area.

Customers with Medical Requirements

The Brudenell welcome customers who may need to bring medication, food, drink or medical equipment to manage a medical condition. We may be able to keep medication refrigerated for you, so just let us know in advance and we will do our best to accommodate.

Assistance Dogs

We welcome assistance dogs into the venue and will happily provide a bowl of water if needed. However, not all events are suitable so please contact us before hand. We may be able to offer a location where the dog could stay during the gig, but please get in touch to discuss this further.

Strobe Lighting

We regularly use flashing lighting. If this affects you in any way then please let us know in advance and we will do what we can to avoid this. Occasionally a band will bring their own lighting with them which may contain strobe lighting. In the event this happens, signs will be displayed on the evening. Please get in touch if you have any concerns.

Other Info (e.g. assisted performances)

At present we do not offer any assisted performance options, but this is something we are exploring.

We do not have any lowered bars at the moment, but our staff are willing to help in any way they can.

Large Text / Easy To Read Guides

An easy to read menu with our standard drink prices can be viewed on the website.

Attitude is Everything

We are working with Attitude is Everything and have been awarded silver on their Grassroots Charter of Best Practice. Attitude is Everything recruit Mystery Shoppers and Volunteers, so do contact them if you are interested.

Contacting Us

If you need to contact us with a venue access query please note we must have at least **five working days** notice **before** the show you are enquiring about. All access related enquiries are dealt with via the email below.

access@brudenellsocialclub.co.uk

0113 275 2411 (during office hours only, 10am-6pm Mon-Fri)

Please be aware that if your request is for a **PA ticket**, please use the email address above, we need at least two weeks in order to process these sorts requests. For all PA tickets we require proof of eligibility and also proof of purchase of at least one valid ticket for the show.